

Service Parts Program

Image Microsystems is your trusted partner for business and consumer electronics service parts—exceeding customers' needs since 1992. Our innovative solutions remove the overhead and logistics hassles of in-house parts management so you can focus on what you do best. We offer:

Largest Selection



Competitive Pricing



Fast Delivery



When should you outsource service parts?

Outsourcing service parts makes sense for any company that wants to reduce and control parts overhead costs. That would rather focus their time and resources on their key competencies as opposed to parts stocking and procurement hassles. Outsourcing eliminates the financial drain and logistics nightmare of maintaining a complete inventory of all the necessary parts and components. Assigning this responsibility to a specialist enables you to more effectively concentrate on your core business and focus on your top and bottom line growth.

Why choose Image Microsystems?

Our years of experience and OEM relationships gives us an unmatched competitive edge! We maintain and stock more than three million new and reconditioned service and replacement parts for most major brands including HP/Compaq, Sony, Toshiba, Acer/Gateway, Dell, and others.

- Parts are warehoused at our facilities in Texas, California, and Ohio—ensuring rapid nationwide delivery
- Over 200,000 square feet of space enables storage of the largest supply and guarantees an uninterrupted flow of parts
- Parts are managed using our custom inventory tracking system—providing precision inventory control
- You have secure, password-protected access to our proprietary on-line, real time inventory system
- Our state-of-the art program provides you with usage reports, historical data, and shipping information on all orders
- We pack and ship using the newest electronics packaging materials and the fastest, most reliable delivery service

Competitive advantage

Our service parts programs give you access to:

- Over 3 million parts in inventory for most major brands, including the largest supply of HP parts housed outside of HP



- Experienced test and repair technicians working in controlled environments ensuring highest quality
- The most technically advanced testing equipment and repair procedures
- Industry-low DOA percentage
- Parts restoration to OEM specs
- Fully automated processing with real-time tracking



Experienced and qualified

- Established in 1992
- Over 200,000 square feet of facilities
 - Locations in California, Ohio, and Texas provide nationwide coverage
- State-of-the-art re-manufacturing facilities with millions of dollars invested in test and refurbishing equipment
- ISO 9001:2008, ISO 14001:2004, R2, and OHSAS 18001:2007 certified
- Certified Department of Defense 5220.22M compliant multi-pass data cleansing of all hard drive information, ensures total regulatory compliance
- Our **Certificate of Open Indemnification** eliminates any risks or liabilities to your company—we assume all liability for total data destruction.
- Zero landfill and no overseas dumping policies



Turn to Image Microsystems for Service Parts

You can trust Image Microsystems to maintain the largest availability of highest quality parts. We free you from the overhead and logistics hassles of in-house service parts and offer you:

- Largest selection
- Competitive pricing
- Fast delivery

Call or e-mail us today . Find out how Image Microsystems can help you with your service parts needs.

Sustainability • Security • Technical Innovation • Community